Soles4Souls COVID-19 Travel Policy Regarding COVID 19

At Soles4Souls, the health and safety of our travelers and the people we serve has and will continue to be our number one priority. Although we encourage our travelers to be fully vaccinated, going forward, Soles4Souls will require all travelers to follow the city, state, or country of arrival travel requirements as it relates to the COVID-19 vaccination and testing. It will be the responsibility of the traveler to know whether they need to be vaccinated or not before traveling. Soles4Souls may revise this requirement to adhere to evolving guidance from the CDC and public health authorities.

Soles4Souls will continue to monitor our destinations’ entry and exit regulations to ensure up to date communication with all travelers. Please watch for communications from us in the weeks and days leading up to your trip and call us if you have any questions about our safety requirements. We will continue to follow CDC guidance and requirements set forth by the U.S. Department of State. Please visit the U.S. Department of State website at https://travel.state.gov/content/travel/en/international-travel.html to see requirements for entry into the country of travel.

Regardless of vaccination status, all travelers must, at their own expense, receive a COVID-19 test no more than 72 hours prior to departure and submit a copy of the results to Soles4Souls prior to travel. In addition, all travelers must bring a copy of negative test results to the airport and keep them with you throughout your travel. This additional step is necessary for safety reasons as well as to ensure we are meeting all requirements of the authorities and jurisdictions we will be working with and traveling through during your journey. As the most universally accepted COVID-19 test is a PCR test, Soles4Souls recommends a pre-travel PCR test. While some destinations accept other forms of NAAT tests and antigen tests, it will be up to you to determine whether a test other than a PCR test would be accepted for each part of your journey, and Soles4Souls bears no responsibility and will not issue any refunds for accrued travel costs or pay for expedited return travel if the test you choose is not accepted by local authorities.

While in-country, your travel leader will arrange for COVID testing as all air passengers coming to the United States, including U.S. citizens and fully vaccinated people, are required to have a negative COVID-19 test result no more than 24 hours before travel back into the U.S. While you must arrange for and pay for your pre-travel COVID test, Soles4Souls will be responsible for the fees and logistics of receiving a COVID test while in-country.

Any traveler who (1) has a positive pre-trip COVID test; (2) has had close contact with someone who is confirmed to have COVID with 14 days of departure and cannot present a post-exposure negative COVID test in accordance with CDC guidance prior to departure; (3) or, who is experiencing COVID symptoms within the 72 hours before the trip, must disclose this information to Soles4Souls. While we will assess your situation to see if our safety protocols permit travel, in our sole discretion, you may not be permitted to join our Global Experience and will be transferred to a later trip. If your travel is delayed due to a positive COVID test or the other circumstances described above, in accordance with your Trip Participation Agreement, you will be responsible for any additional and non-refundable costs accrued, including but not limited to flights, accommodations, medical visits, etc.

If a traveler tests positive for COVID-19 while in-country and is required to quarantine for two weeks prior to returning to the U.S., said traveler is responsible for all costs incurred based on quarantine status, including but not limited to change in airfare, accommodations, meals, transportation etc.
All travelers and Soles4Souls Travel Leaders are required to wear CDC/WHO recommended face coverings anywhere masks are required during travel and in country, following all country and local recommendations and requirements. We encourage frequent hand washing and use of hand sanitizer when hand washing is not readily available. All travelers must carry the original copy of their vaccination records and COVID test results while traveling.

While Soles4Souls has taken reasonable and prudent measures to reduce foreseeable risks, it cannot eliminate all risks. In some of our destinations, COVID vaccines may not be readily available, and COVID transmission rates may be as high or higher than in the United States. Travelers understand and accept the risk of contracting COVID during our Global Experience.

This Policy is intended as an Addendum to the Soles4Souls Trip Participation Agreement, is meant to be applied in conjunction with that Agreement, and is not intended to supersede, replace, or nullify any terms of that Agreement.